

Relio² - SHIPPING TERMS

We offer a range of delivery options to receive the products purchased on our site. You can choose the one that best suits your personal needs.

1) Corriere Espresso (ITALIA):

- **Paid** service, delivered within 2-4 working days.
- Delivery is Monday to Friday during business hours.

2) Express Courier (EUROPEAN UNION):

- **Paid** service, delivered within 3-5 working days.
- Delivery is Monday to Friday during business hours.

3) Express Courier (EXTRA-CE EU):

- **Paid** service, delivered within 4-6 working days.
- Delivery is Monday to Friday during business hours.
- For remote locations where delivery cost is unexpectedly high, we will contact you to discuss any eventual additional fee.

4) Express Courier (USA+CANADA):

- **Paid** service, delivered within 4-6 working days.
- Delivery is Monday to Friday during business hours.
- For remote locations where delivery cost is unexpectedly high, we will contact you to discuss any eventual additional fee.

5) Express Courier (REST OF WORLD):

- **Paid** service, delivered within 5-7 working days.
- Delivery is Monday to Friday during business hours.
- For remote locations where delivery cost is unexpectedly high, we will contact you to discuss any eventual additional fee.

Shipment tracking:

You can track shipment of your products by clicking on the "Track My Order" link in the Shipping Confirmation email.

It is our goal to deliver within the above mentioned times, however, delivery dates are not guaranteed as shipments are handled by third parties and are subject to carriers' local bank holidays.

Please note:

- We will be unable to change the delivery address on Orders after checkout.
- If there is no one at the indicated nominated delivery address who can accept delivery of Products, the carrier will leave a notification card in your mail box.
- Title to and risk of loss in your Products will pass to you when you take possession of the Products.
- All products are shipped from our warehouse in Brescia, Italy
- **We do not deliver in:** <still to be determined>

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